



Financial Assistance Plain Language Summary

The Pana Community Hospital Financial Assistance Policy exists to provide eligible patients partially or fully discounted emergent or medically-necessary hospital care. Patients seeking Financial Assistance must apply for the program, which is summarized below.

Eligibility and Eligible services:

Financial Assistance eligibility is based on a number of variables, including but not limited to:

1. A family income of less than or equal to 200% FPL (Federal Poverty Level) qualifies for 100% discount.
2. Charges must be medically necessary as defined by Medicare (services or items reasonable and necessary for the diagnosis or treatment of illness or injury).
3. Patient must cooperate in the Financial Assistance application process along with application for governmental programs (i.e. Medicaid) when applicable.
4. An application for Financial Assistance and all required documentation must be received within 12 months of the date of service.

Eligible patients will not be charged more for emergency or other medically necessary care than amounts generally billed (AGB) to patients who have insurance for such care.

How to Apply for Assistance:

A free copy of the Financial Assistance application and policy can be obtained from our website, by contacting our Patient Accounts Department at 217-562-2131, or by requesting forms by mail at:

Pana Community Hospital
Patient Accounts Department
101 E Ninth Street
Pana, IL 62557

<http://www.panahospital.com>

When applicable, a translated version of the Financial Assistance application will be provided upon request by calling or writing to the Patient Accounts Department at the address above.

Uninsured/Underinsured Discount

Financial Assistance applications that do not qualify for the Financial Assistance discount will be considered for the Uninsured/Underinsured Discount. A family income of less than or equal to 300% FPL (Federal Poverty Level) qualifies for 50% discount. Services must meet the guidelines for medical necessity as indicated above and applications must be received within 12 months of the date of service.